

Quality Policy

Ostan Group has grown over the past 40 years becoming a leading OEM (Original Equipment Manufacturer) supplier and ODM (Original Design Manufacturer). In the last 15 years, our strategy had been the development of a structure able to compete

in the global market, expanding manufacturing facilities in Europe and Asia Pacific.

The Company goal is to be the reference player in the production of coffee machines, beverage dispensers, small appliances and subcomponents, supporting our customers in all phases of development and production.

The pillars of our work are:

- customers focus: we are committed to fully understand and satisfy customers' needs and expectations and to increase customer satisfaction by designing, engineering and producing safe, functional and appealing products that meet applicable market requirements.
- sustainability: we support our customers designing products and processes targeting to minimize environmental impact, by using bio, bio-circular & circular material.
- attention to employees: we comply with national laws and applicable international regulations and strive to provide the employees a safe, working environment, to build professional paths enhancing their knowledge.
- supply chain: we strongly believe that our supply chain is part of us and therefore
 we are committed to spread our values throughout our partners, promoting human
 rights respect, workers protection, regulations compliance and profitable relationship
 to all parties.
- **focus on economic growth**: we are committed to build economic value and to invest it to create additional growth.
- **improvement**: we are committed to continuously improve, using opportunities to enhance stakeholders' benefits.
- **environment:** reduction of Company business impact on environment, by using biocircular or circular materials, characterizing emissions, and evaluating strategies to reduce them, supporting our customers in their sustainability strategy.

Quality Policy is spread throughout the Organisation by postering it on Company premises and informing each employee during post-employment training.

Motta di Livenza (TV), 28/05/2024



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